

CAMMACK AND WILCOX LIMITED (CW).
MASTER INTERNAL QUALITY (QTY) POLICY STATEMENT.

SCOPE -

CW are committed to providing and maintaining high level quality standards to all service users throughout business processes and operations. This shall assist CW with continual improvement allowing the company to grow and develop.

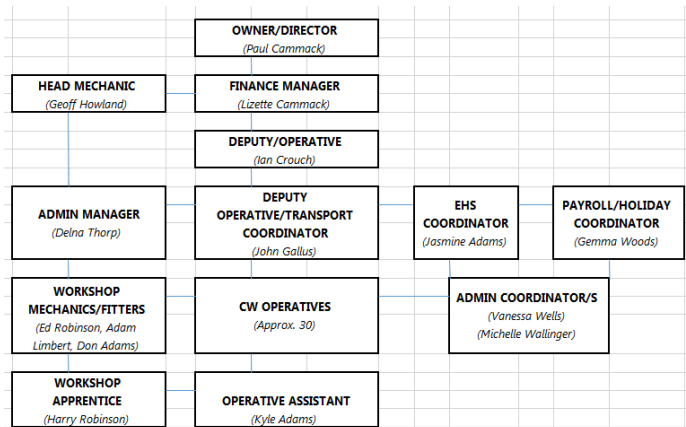
Overall responsibility of this Quality Policy Statement is of CW Director with day to day management and responsibility of CW EHSQ Coordinator.

This policy shall be reviewed and revised at regular intervals to ensure continual improvement.

POLICY STATEMENT OBJECTIVES -

- > Develop and maintain positive, professional and polite communication at all times whilst representing CW.
- > Record, implement and deliver specific/as requested quality processes to our customer/s, as requested/required (*as far as reasonably practicable*).
- > Strive and aim towards providing and achieving 100% positive customer satisfaction/feedback.
- > Address and investigate accordingly all negative feedback and customer complaints as per CW procedures (ensuring resolution to both parties).
- > Provide employees/site visitors with the required training to enable them to work safely and to a quality professional level.

QUALITY POLICY STRUCTURE TABLE –



QUALITY POLICY SIGN OFF –

As CW Director/owner, I date, print and sign below to confirm authorisation for this Quality Policy Statement to be issued and communicated as required to all relevant and necessary persons. Updates and reviews will take place as planned unless circumstances require this prior.	
DATE:	AUGUST 2018
PRINT:	PAUL CAMMACK
SIGNED:	