



QUALITY POLICY STATEMENT- PART 1

Cammack & Wilcox Limited (C&W) are committed to achieving and maintaining a Quality Management System throughout the organisation, this will help to ensure the high standards of service that we provide to our customers are consistently met or exceeded.

C&W set and monitor and determine our below quality objectives through monitoring performance and information of the company over the past years, this is done with the management system. This helps us to achieve continual improvement of services provided to our customers.

OBJECTIVES:

- >Appropriate processes are produced to enable us to deliver a high quality service to our customers.
- >Employees are adequately trained to promote competency and motivation within their daily tasks.
- >To develop close working relationships with our customers to ensure their needs are fully understood and met and helping us to identify any improvements required.
- >Vehicles used for business purposes are maintained and legally roadworthy.
- >This policy to be reviewed and revised at regular intervals to ensure continual improvement.

This procedure has been approved & authorised by:

Name: Paul Cammack

Position: Managing Director

Date: 20.06.16

Signed: